

GUARANTEE

We, Reva Industries Limited, guarantee our products against defects in workmanship and materials. The period of the guarantee is five years from the date of purchase for baths and two years from the date of purchase for bath panels.

This guarantee is subject to the following conditions and exclusions:

1. This guarantee applies only to products purchased and installed in the United Kingdom or the Republic of Ireland.
2. You must retain your purchase receipt and produce it to us in the event of a claim. The guarantee commences from the date of purchase.
3. The product must have been installed, used and cared for in accordance with our Instructions for installation and care. In addition, the products must have been installed in accordance with good plumbing practice.
4. We must be given the opportunity to inspect the product where it has been installed, if we request to do so. The product should not be removed before inspection without our consent.
5. Where we are satisfied that a defect has arisen because of faulty workmanship or materials we will, at our option, repair or replace the product free of charge to you. If we choose to replace the product and we no longer manufacture the identical model we will replace it with the nearest equivalent in our then current range.
6. This guarantee does not apply to general wear and tear or where, in our opinion, the product has been modified, misused, neglected or wilfully or accidentally damaged.
7. This guarantee does not extend to the costs of removing the defective product and installing the replacement product or to any other costs or losses.
8. If we supply a replacement product this guarantee shall apply to the replacement product for the balance of the original guarantee period for that product.
9. This guarantee applies only to products installed in domestic premises and is not transferable to a new owner of the product.

Nothing in this guarantee affects your statutory rights.